NOCO EQUINE LLC

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LESSON INFORMATION & POLICIES

WHAT TO WEAR

In general, dress for the weather! If it is cold outside, it will be cold inside the arena too.

Long pants are required. This keeps your legs safe from chaffing in the saddle.

Please wear closed toe boots or shoes with a small heel (such as cowboy or riding boots). The heel prevents your foot from sliding through the stirrup and becoming trapped.

Riding gloves can be worn and are recommended for more advanced riders, but not required.

An ASTM/SEI certified helmet must be worn at all times when mounted. No exceptions, no bike helmets. If you do not have one of your own, you are welcome to use one of ours.

WHAT <u>NOT TO</u> WEAR

Dress shoes, open toe shoes, sandals, crocs, and tennis shoes are not suitable for riding.

No bulky or loose garments that could flap while riding or interfere with your ability to sit in the saddle or hold the reins (scarves, snow pants, capes, big mittens/gloves, fairy wings, etc.).

No jewelry.

WHAT TO EXPECT IN YOUR LESSON

Please plan to arrive on time for the scheduled start of your lesson. You can park along the North side of the barn opposite the trailers then head down into the barn. If you see my white 4-runner, you're in the right spot!

We have access to a round-pen, indoor arena, and outdoor riding space. Depending on your lesson and the weather, we will use one of these three locations.

Parents, friends, and family are welcome to watch your lesson anytime. Please just be respectful of the lesson. The rider's safety is our number one concern.

Your lesson will generally be broken into the following sections:

- Groundwork & general horsemanship: catching, grooming, tacking, leading
- Warm-up: getting loose and comfortable in the saddle
- Instruction & practice of new skills
- Cool-down: giving you and the horse time to decompress in the saddle after the lesson

- In the hot summer months, you're welcome to help me hose the horse off after a lesson.

BARN RULES & SAFETY GUIDELINES

Red River Ranch has kindly agreed to allow us to use their facility for riding lessons. Please be respectful of other boarders and riders at all times by following these general safety guidelines:

- No running, riding bikes, screaming, jumping, rolling on the ground etc. These behaviors can spook horses and cause unnecessary injury to both horse and rider.
- Minors under 13 must be accompanied by an adult at all times.
- Leave gates and doors the way you found them. If you open it, close it.
- Please leave your pets at home. They can be distracting for both the horse and rider.
- Do not enter or open any stalls or pastures without permission.
- Do not feed treats or other food to horses without permission.
- No smoking or drinking is allowed on the premises.
- No running up and down the barn aisle or through the arenas.
- Do not enter the arena while a lesson is in progress.
- **THE WIRE FENCING IS ELECTRIC**. Please inform all little ones of this and be sure they steer clear of any wire or white-tape fencing. Metal gates and panels are safe to touch.

WEATHER

Colorado weather can be unpredictable and wild. Although we have access to an indoor arena, rider safety is always our number one priority. As such, the following weather conditions may cause a lesson to end early or be rescheduled: high winds, excessive cold or heat, lightning, snow/rainstorms, etc.

If we need to end a lesson early due to weather, we will make up that time at the end of another lesson. If a lesson needs to be canceled due to weather, the lesson will either be rescheduled or credited toward the following month.

PAYMENT POLICIES

Lessons can be purchased individually or in packages to both secure your time slot and save money.

For packages, payment is due prior to your first lesson of the package.

For individually purchased lessons, payment is due on or before the day of the lesson.

Payments can be made by check or cash on the day of your lesson, through the invoice link sent to your email address after booking, or by sending the money through Venmo (@NOCOEquine).

For more information on lesson pricing, please check our website for our most up to date information.

Packages are non-refundable unless NOCO Equine is unable to fulfill the package.

CANCELLATIONS & NO SHOWS

Life happens! If you know you will miss a lesson, or something unexpected comes up, please do your best to reach out to us as soon as possible to reschedule your lesson. The same goes for us! If for any reason we need to cancel or reschedule a lesson, we will let you know right away.

If you purchased your lesson as part of a package, your lesson WILL be rescheduled. You will not lose out on your lesson fee for having to reschedule, regardless of the reason.

However, if you don't show up to a lesson without reaching out to us at least one hour in advance (no show), your lesson will be forfeited for that week.